

PRESS RELEASE

ISO9 Improves Functionality in Features

OAKLAND, CA., July 29, 2002 – ISO9 (a Vintara brand), the leading provider of fully automated, Web-based solutions for the ISO 9000 quality marketplace, today announced the availability of its latest application release. The ISO9 application allows users to build a fully automated Quality Management System (QMS) or automate an existing system. ISO9 institutes regular application upgrades as part of an ongoing service provision to their customers.

New features to the ISO9 application include the following:

- The ability to request acknowledgment of newly issued documents by distribution list
- The ability to create template project and action item sets
- Versioning and approval of part specifications
- The ability to assign any CAR to a configured supplier contact for investigation

Minor enhancements to existing functionality include improved email notifications; addition of a status display field on action item documents; and reverse NCR Connect capability to feedback records, part specs and product specs.

All upgrades are automatically integrated seamlessly into customers' current systems to ensure they receive the latest features and functionality without disruption of service.

About Vintara

Vintara is the leading provider of Web-based process management solutions and services. Founded in 1997, Vintara has a proven track record of helping the enterprise successfully prepare for and cost-effectively maintain compliance with a range of domestic and internationally recognized standards. Our customers come from a variety of industries, with a diverse range of needs. In every case, Vintara has created solutions that meet and exceed their growing business needs.

Combining innovative technology with training and consulting services, our brands – ISO9, ISO14, ISO17 and OHS18 – deliver the solutions that help the enterprise manage their key business processes setting the path to continual improvement.

For more information on ISO9, please visit www.iso9.com. For more information about Vintara, please visit www.vintara.com or contact us at pr@vintara.com.